



# Communication

## REMOTE FINANCIAL MANAGEMENT WITH A PERSONAL TOUCH

**T**alk to our dedicated community accounting representative for your community who prepares your financial reports. Discuss accounting questions with board members or unit owners. Don't be scared that our office is not down the street. You'll save the driving time and parking costs.

### COMMUNICATION

#### Email



Timely response to board and owner accounting questions and emailed financial reports

Regular email blast – generated out of accounting software we can do a community wide email

Smart email blast – if an email bounces a hard mail piece automatically gets sent\*

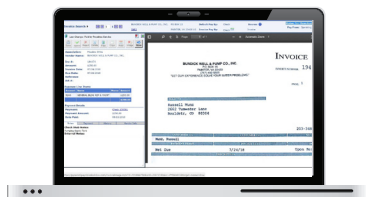
#### Phone Calls



Timely phone response to board and owner accounting questions

#### Login to Community Financial Systems

We offer a lot of online tools for boards. Login to view your bank account, see your bills, look up documents and see accounting information.



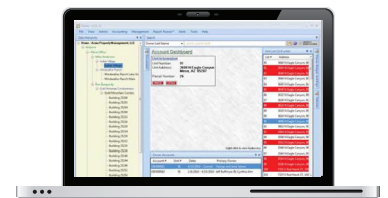
#### Video Conference Calls

Talk face to face to our accounting experts using your computer or phone front facing camera



#### Screen Sharing Software Assistance

Have a question or problem using our systems? We can set up a web conference, look at your computer screen and help



### BOARD MEETING ASSISTANCE

Financial reports are sent to the board prior to the board meeting.

If there is a question on the reports a client Treasurer will have a pre-board meeting call to go over any questions with their accounting rep.

Attendance by Speaker Phone or Video Conference \*Additional fees apply.